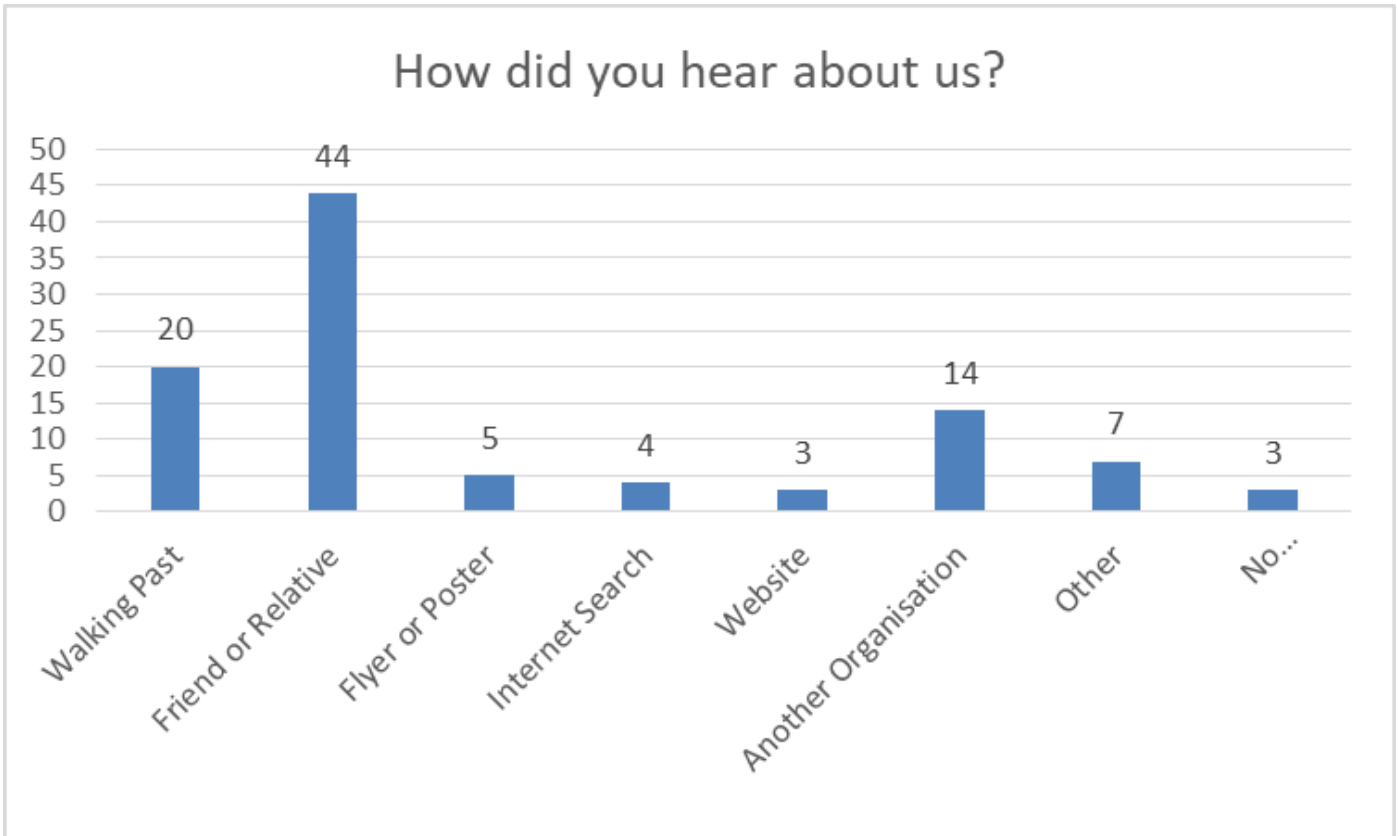
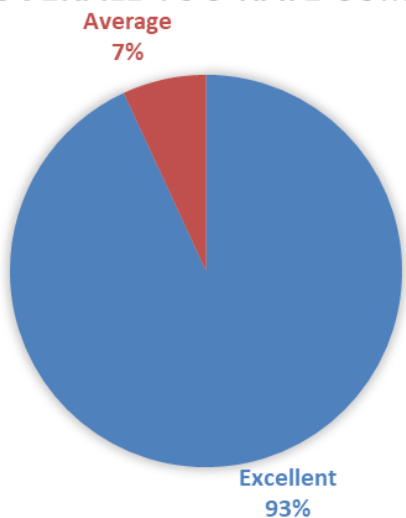




## Northmoor Community Association Annual Evaluation 2018 results



### OVERALL YOU RATE US....



“Really good customer service”

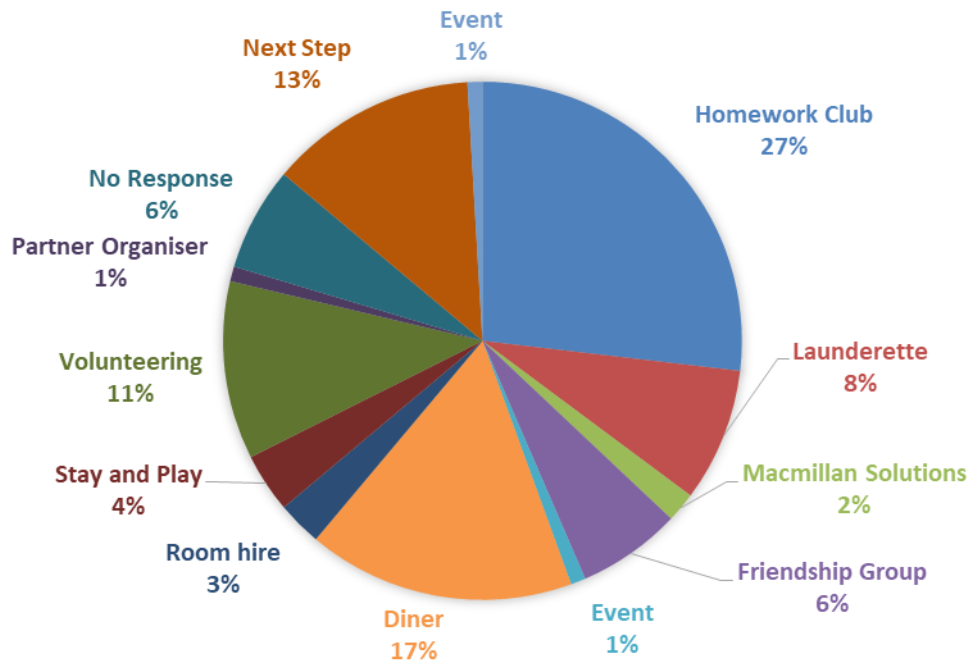
“Nice atmosphere and good food every week”

“[I’m] Impressed with the amount of people that use the service, [the] professionalism of the staff the diversity of residents - along with diversity of”

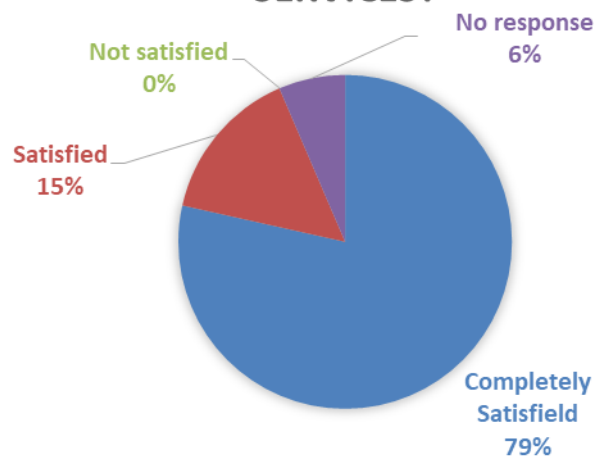
“They are very nice and help us to get our homework done on time.”

“Great community centre, very much needed in our area.”

## WHAT SERVICES DO YOU USE?



## HOW SATISFIED ARE YOU WITH THESE SERVICES?



### What suggestions do you have for ways we could improve or any new services you would like

Men's exercise classes

Bigger dining area

More space

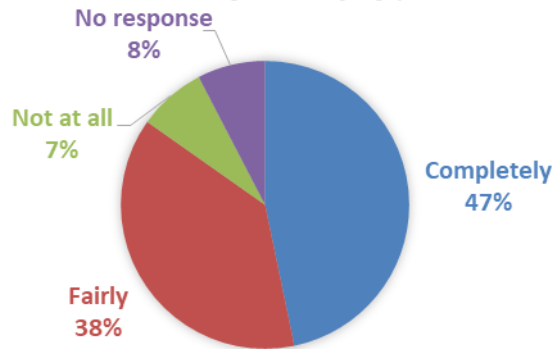
Air Conditioning

Cooking course

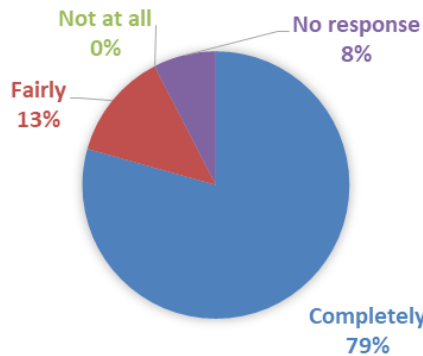
Coffee morning for adults with additional needs

More fun activities

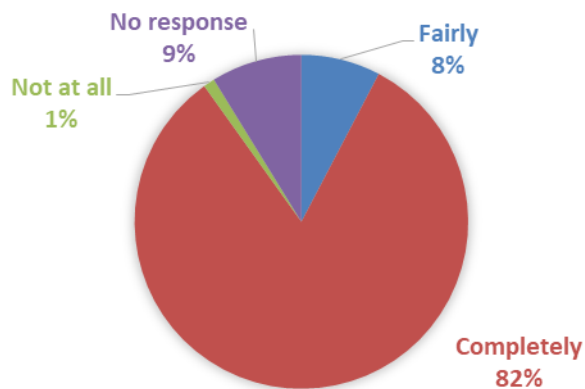
### HOW CONFIDENT DID YOU FEEL BEFORE YOU STARTED USING THE SERVICES?



### HOW CONFIDENT ARE YOU NOW SINCE YOU STARTED USING THE SERVICES?



### DO YOU FEEL YOU HAVE BENEFITTED FROM OUR SERVICES?



### How have you benefitted from using our services?

“My daughter build [her] confidence and enjoy”

“Yes met friends and chat with new ones as well”

“Makes the community come together as a family”

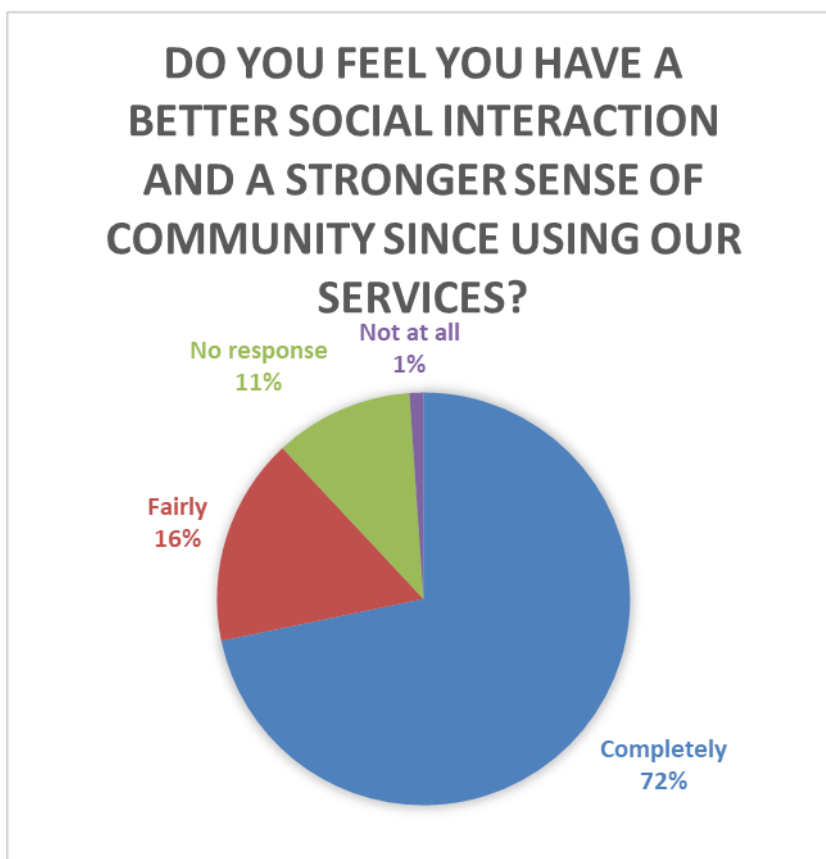
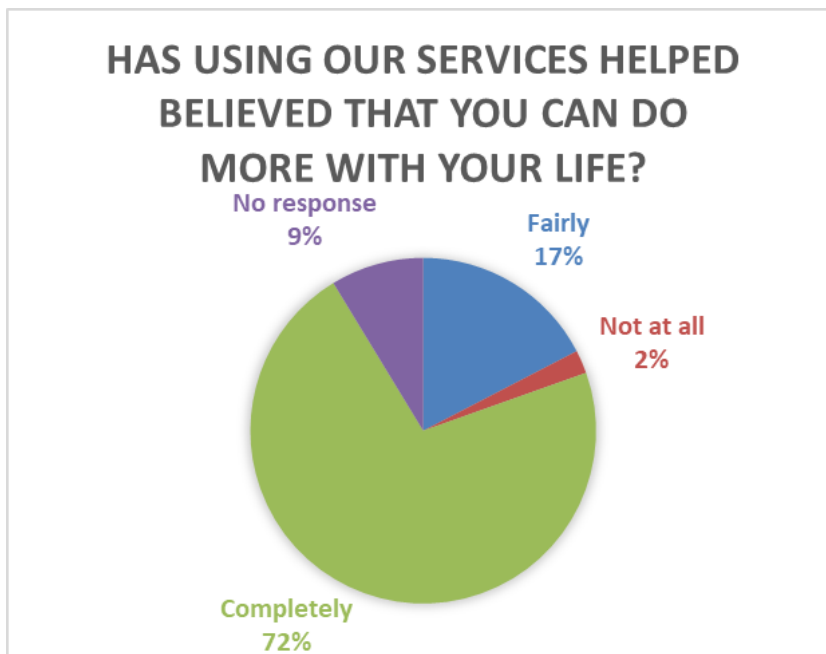
“Yes my benefit [has been] reinstated”

“I have been supported by the maths teacher which meant I have become better also I have made several pieces of homework that are up in my school for display”

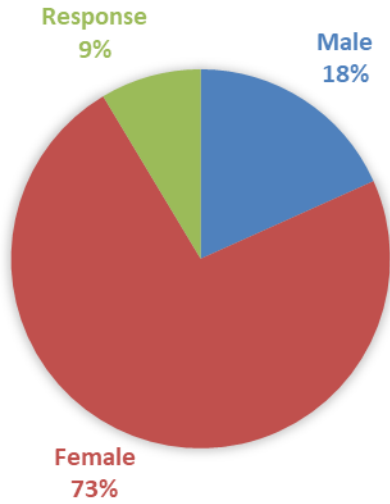
“Yes I have become more confident using my communication aid”

“By attending a course”

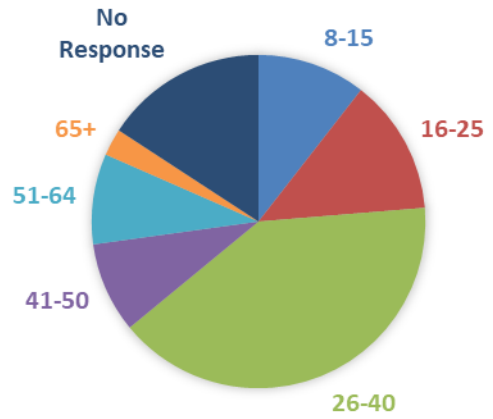
“Have enjoyed a café experience without the cost on days I don't have the money. Feeling part of the community”



### GENDER OF PARTICIPANTS



### AGE GROUPING OF PARTICIPANTS



### POSTCODES OF PARTICIPANTS

